

## Jump Jersey Reopening Plan

To facilitate the safe opening of Jump Jersey this document will outline the key procedures we will implement. These procedures will be in addition to the standard policies and risk assessments we have already produced in conjunction with Right Directions our external Health and Safety Advisors for the normal operating of jump jersey. These procedures will be updated in line with government advice on a regular basis. This document will also take into consideration how the industry in the United Kingdom will operate through the guidance of our external health and safety advisers who advise trampoline parks and leisure centres all across the UK.

Jump jersey comprises of three separate activities, these being Trampolining, Climbing and Soft Play. At present we would only intend to open the designated Trampoline arena. The Climbing safety belay devices are currently in the UK for the annual safety inspections and the soft play would be too labour intensive to clean when operating on limited numbers.

95% of our participating customers are children, the additional 5% usual comprises of a parent supervising a toddler during the specific toddler only sessions or a younger child during our normal sessions. This parent rarely actively participates other than to encourage their child.

### **General Admission and Bookings**

- General admission to Jump Jersey must be booked online, bookings will not be taken on site as per previous operations. This has always been the case.
- Numbers of participants will be limited based on our internal risk assessments and sector specific advice.
- Customers can wear cloth masks should they choose to do so.
- Floor markings have been placed throughout the building to ensure physical distancing.
- Les Ormes has a spacious car park.

### **Arrival Check in**

- Markers are in placed to keep customers at the required government physical distancing guidelines.
- A screen has been installed to protect staff and customers at the check in contact point.
- Customers will attach their own coloured safety wristbands. These help us to track who is participating in the activity and who is just spectating.
- Hand sanitiser will be available in the reception and entrance area.
- A member of staff will be allocated to the reception area solely for the purpose of cleaning touchpoint areas.
- Lockers have been closed.
- Social distancing posters have been displayed on the walls and our TV displays.

### **Activity Briefing**

- Our Video Briefing will be limited in numbers to adhere to the social distancing directions.
- The briefing area has clear markings for where people are to stand.
- No seating or matting will be present.
- Hand Stamps will not be used to avoid cross contamination.
- The briefing area will be cleaned between each briefing.

### **Trampoline sessions**

- The Foam pit will remain closed.
- One trampoline per customer as per previous rules, Trampolines are built with a 2 metre standard distance for jumpers.
- A limited number of people per session taken from government guidelines and taken into consideration of space and distancing measures within the building.
- Staff will continually clean all areas before during and after sessions, including trampoline beds and all touchpoint surfaces.
- Hand sanitizer will be available at various points on the trampoline decking.
- A separate entry and exit points will be created.
- All staff will have hand sanitiser on their person for distribution to customers.
- Staff have been asked to advise all customers to keep their activity at a moderate level or below. The area has always been carefully monitored for H&S so to control levels of intensity is easy to achieve.
- All Jump activities operate on a 3 strike rule and if a customer does not follow staff directions we ask them to leave. This has always been the case.

### **Wipeout / Ninja / Airbag**

The airbag is a large soft pillow which customers jump onto.

The ninja area is an obstacle course.

The wipeout is a rotating machine with customers spread a minimum of 1 metre apart in a circle trying not to be touched by the rotating arm.

- These three operations will operate alternately for a maximum of 15 minutes, and cleaning of the activity will be completed between each customer and before the next group.

### **Interactive walls**

- Only the child ones will remain open and will be cleaned between each individual customer, with a staff member located at this area.

## **Dodgeball**

General game play of throwing a ball at another person within a designated court area will be amended so that no balls are thrown at any other person, instead customers will be given their own ball and must be thrown at the opposing teams targets, positioned on the court walls behind each team to score points.

- Customers must only aim at the targets.
- Customers to use only 1 ball which will be cleaned before and after use, these balls will be made identifiable, so you do not use another customers ball.
- Reduced numbers to 4 people at any one time
- A member of staff will be in this area to control the game.

**Climbing sessions (Closed till early July due to the auto belay safety devices being sent away for the annual safety inspections).**

- Limited people per session.
- Hand sanitizer will be available.
- Walls and hand grips will be cleaned after each session.
- All harnesses will be cleaned after each use. Using antibacterial spray.
- Remaining closed at present.

## **Soft play sessions**

- These will remain closed.

## **Parties**

- Parties will operate as normal and session numbers will be adjusted to fit in with maximum numbers.
- Spacing will be increased between children when having food.
- Food will be served in the brasserie following normal restaurant guidelines.

## **Completion of activity**

- Customers will be asked to leave Jump Jersey when their activity is complete using a separate exit.
- Hand sanitizer will be available at the exit.
- A 30 minute gap between sessions will be in place to allow a further clean before the next customers.

## **Toilets**

- Toilets will be checked regularly by our cleaning team.
- Toilets are individual units and all have hand washing facilities and paper towels for drying.

## **Deep Cleaning**

- This will take place at the end of each night. Following our normal deep clean procedures.

## **Intensity of activity**

- All customers will be advised at the start of the session that they must keep to a moderate exercise level and that staff will be enforcing this throughout the session.
- Any customer who fails to follow staff directions will be asked to leave.
- We have reduced the higher intensity activities to only operating for 15 minutes rather than the full 1 hour session. The Battle Bean foam pit area will be closed until Level 1.

## **Hot Weather Policy**

- The Jump Jersey standard hot weather policy means we will close the facility if the Jersey Met Office predicts temperatures above 25 degrees 48 hours in advance.

## **Customer with covid 19 symptoms**

- Our reception team will advise the duty manager of any customer presenting symptoms of Covid 19 and they will be asked to leave immediately and given the number for the government helpline.

## **Staffing**

Each trampoline session will have the following staff present

- 5 trampoline court monitors.
- 1 member to operate the briefing. Who will become a floating cleaner when not briefing.
- 1 member of staff allocated in the reception area to clean.
- 1 staff member dedicated to cleaning tables and chairs.
- 1 / 2 receptionists .
- 2 roaming trampoline area cleaners.
- Separate housekeeping team to manage the cleaning of the toilet areas.
- 2 Duty Managers.
- 1 General Manager.

