

Holiday Accommodation Reopening Plan

To facilitate the safe opening of Les Ormes Holiday Accommodation this document will outline the key procedures we will implement. These procedures will be updated in line with government advice on a regular basis.

General

- Hand sanitizer will be provided at reception.
- Guests have been encouraged to check in remotely and go straight to their accommodation.
- A ten point cleaning plan has been implemented for each unit.
- Guests have been offered food and beverage takeaway services.
- Staff will only enter units where requested by the guests to do so .
- All guest activities have been risk assessed.
- Numbers using the outdoor pool have been limited and the area is lifeguarded when open.

Customer with Covid19 symptoms

- Our team will advise the duty manager of any customer presenting symptoms of Covid 19 and they will be asked to leave immediately and given the number for the government helpline.