

Golf Course Terms & Conditions

Using Les Ormes facilities

Separate agreements will be formed for activities and sports not included in the price of your holiday. A range of facilities and activities which you may purchase separately are detailed in the welcome pack sent to you and on our online booking service. These may be booked before your break or following your arrival at the resort. All facilities and activities (including those contained within the price of your break) are subject to availability. We operate a "first come-first served" policy so we cannot guarantee that you will be able to book a particular facility/activity for a specific time or at all.

Activities that take place outdoors are provided subject to appropriate weather conditions prevailing at the time the activity is to take place. We will not pay compensation where facilities/activities are unavailable or fully booked. You must ensure that any activity or facility selected by any member of your party is suitable for those who are taking part. You must use Les Ormes facilities in accordance with guidance and instructions given to you by Les Ormes staff or notified by health and safety signage. When using any of the activities in Jump Jersey, including trampolines, soft play, climbing walls, Ninja Warrior and Total Wipeout, children under 18 must be supervised by an adult at all times. Failure to abide by this policy may result in your booking being curtailed immediately without refund.

Payment for all pay and play sports and activities

All sports and activities must be paid for in full and all payments are non-refundable and non-transferable. On arrival you must check in at a reception prior to going to your activity, bringing with you your customer confirmation and membership card if you are a member. Failure to do so may result in us denying you access to our facilities.

Re-sale of Les Ormes facilities and products

Les Ormes facilities and products are for the sole use of the person or club booking that facility or activity. You cannot book Les Ormes facilities to resell in whole or part to a third party, without prior permission from Les Ormes in writing. Breaching this term may result in your booking being cancelled without a refund. All third-party providers must provide us with relevant documents in relation to qualifications, health and safety, first aid training, DBS and safeguarding.

Continued >

Group Bookings

A group booking is 12 people or more and may include sports/facility hire and/or food/beverage in our Les Ormes Brasserie. On booking, we require a deposit of 100% of the estimated value of sports/facility hire, 14 days before your event we require full payment for any food and beverage booked. Any outstanding amount for beverages or extras purchased on the day of your event must be paid in full by credit or debit card on the day. Children's parties must be paid in full on booking. Please note all payments are nonrefundable.

Use of a Golf Course

Closure of the golf course Unfortunately, we cannot offer a monetary refund when the course is closed, closure for circumstances beyond our control include extreme weather or any circumstances where we deem it not safe to play. During inclement weather, the golf will remain open for play. Our strict policy is play come what may. If we are required to close the golf course we will issue you with a credit. It is your responsibility to re-book by visiting the main reception or emailing reception@lesormesjersey.co.uk.

Golf Memberships

Memberships can be purchased online; once purchased, they cannot be cancelled or refunded. Memberships are non-transferable; allowing another person to use your membership to make a group booking online on your behalf will render it cancelled without refund.

Golf No Shows

If you book a tee-off time and don't show up, you will not be entitled to a refund. If you are a 5-day or 7-day member and book and do not show up we will be charge you stored debit or credit card at the full online rate for that slot. Please make sure you check in at the reception before going out on the course.

Golf dress, footwear and equipment code

Each golfer must have their own clubs, metal spikes are not permitted on the course or Les Ormes Brasserie. No denim jeans, jackets, shirts or other items of denim clothing, no work clothes or clothes we deem to be inappropriate are to be worn on the course. Strictly collared shirts.

Golf Buggy hire conditions

Golf buggy use is subject to course conditions. Golf buggy bookings are only requests and cannot be guaranteed, customers with medical conditions and members will be given priority over buggy use. Any persons wishing to hire a buggy will need to show a valid driving license. Golf maximum playing time for 9-holes is 2 hours and 4 hours for 18-holes. Please be on the 1st tee at least 10 minutes prior to tee-off time.